



Customer Policy

This Customer Policy forms a legally binding agreement between you and Artists and Artisans Development and Network (AADN), the supplier of the Service. Your statutory rights are not affected.

Definitions

“Us/Our/We” refers to Artists and Artisans Development and Network (AADN).

“You/Yours” etc. refers to the Customer, a user of our services.

“Site/Sites” refers to web site www.artistsnandartisans.ca or any other sites owned and controlled by Us.

“Artwork/Artworks” means artwork/craftwork owned and controlled by the Artist for the purposes of selling through the website.

“Service” means the process of purchasing an Artwork through Our website.

Policy Acceptance

As a Customer, you understand and accept that upon initiating a Transaction on the Website, you are entering into a legally binding and enforceable contract with the Artist to purchase the items from the Artist using Payment on Billing (credit or debit card) to pay the Transaction Price which shall be paid to the Artist through your Issuing Bank. You agree and acknowledge that Artists and Artisans Development and Network (AADN) is only a facilitator of collection and a provider of marketplace for Customer and Artist to transact.

Shipping

- Price of shipping is included in the price of the artwork
- Item typically arrives in 11 to 14 business days
- Delivery time will vary depending on destination and artwork’s place of origin
- Track your item through our couriers DHL, FedEx, and UPS

Payments

- Payments can be made with a credit or debit card
- Cost of shipping is factored in price of Artwork based on real time carrier’s rates

- Items may be returned for a full refund

Indemnification and Release

Customer agrees to indemnify, defend and hold Artists and Artisans Development and Network (AADN) harmless from any liability (including attorney's fees and the costs of defending any actions) arising out of any claim by any individual, institution, or other person claiming full or partial title or copyright to the Artwork. All liability and risk associated with the Artwork being on display on the website are the sole responsibility of the Artist. Customer hereby releases all claims and subrogation against Artists and Artisans Development and Network (AADN) for any claim or consequential damages caused as a result of purchasing Artwork from Our website.

Contact Information

Address: 10 Milner Business Court, Scarborough ON M1B 2C6

Email: info@artistsnandartisans.ca

Phone Number: 416-524-7743